Spay/Neuter Program Performance Review Committee Meeting DDA

8.27.09 1:00 pm

AttendanceMark DavisHeather HirstLauren AlbertiTom EllisLisa Tanielian

Jeffrey Bowersox Kathy Gallagher
Ruth Campbell Murrey Goldthwaite
Patrick Carroll Donna Gordon

OPENING REMARKS: (Kathy Gallagher)

• Roll Call.

• Approval of 8/27/09 Minutes: Motion passed unanimously

UPDATES

Spay/Neuter Reports (Lisa Tanielian)

• Printouts of statistics through 8/26 were provided to the group (summary below).

Totals To

Totals To	# of	
Date	Procedures	Income Eligible Clients Served

Completed 1,562 **1,000**

Contingent - Pending <u>589</u>

2,151

	Contingent		Completed		Total	
Cats	411	69.78%	974	62.36%	1,385	64.39%
Dogs	<u>178</u>	30.22%	588	37.64%	<u>766</u>	35.61%
	589		1,562		2,151	

	Contingent		Completed		Total	
IE	436	74.02%	1,160	50.60%	1,596	74.20%
NP	<u>153</u>	25.98%	402	49.40%	<u>555</u>	25.80%
	589		1,562		2,151	

	Contingent		Completed		Total	
Kent New	105	17.83%	381	24.39%	486	22.59%
Castle	84	14.26%	376	24.07%	460	21.39%
Sussex	400	67.91%	<u>805</u>	51.54%	<u>1,205</u>	56.02%
	589		1,562		2,151	

Legislative Issues - (Lisa)

- Amendment HB192 was signed by the Governor on 7/22/09 removing the limit and adding some eligibility categories
- Lisa will work on legislative changes needs to streamline program down to 1 position based on some of the recommendations by Peter Marsh.
 - Have copay collected by providers to create a financial incentive for clients to show up or cancel appropriately.
 - Other items discussed were rabies vaccination database, deposit law, etc.

Non-Profit Allocations (Lisa)

• The allocation will continue to be \$500 per organization for September & October. There was additional discussion about whether a lump sum was possible, but DDA continues to believe that provider constraint is still a major issue in Sussex where the majority of the organizations are located and legislative changes & documenting procedures needs to take precedence. One vet continues to be booked several 4 months ahead.

Legislative Issues - (Lisa)

• The amendment (HB192) removing the 30 limit has passed in the House and just recently reported out of committee in the Senate. Lisa will keep everyone up to date on the status when passed and signed.

Shelter Reports (Kathy, Lisa)

Discussion regarding whether to use fiscal versus calendar years. It was agreed that it didn't
matter as long as it was provided in a consistent manner each year. We have all reports for 2008.
 Still tracking down data from previous years that includes breakdowns for RTO & transfers, and
of dogs vs cats.

Mailings & Posters – DSS (Lisa Tanielian)

• It was decided to go forward with 5,000 on a random basis. Peter Marsh recommended 2,500 but since there seemed to be a strong push to do much larger amounts, Lisa agreed to double with the disclaimer that IE applications and vet invoices will be top priority on top of the phone calls, so it needs to be understood that for 2-4 weeks, Non-Profit groups may not get 24 hour turnover that is typical. Ruth said that postcards could be delivered to Matt Sammons at Printing Services office.

Veterinarian Issues (Lisa)

• Recommended to contact corporate offices for VCA & Banfield regarding participation. It was thought that it might be more effective than the contact we previously made with the individual veterinarians.

ANNOUNCEMENTS

Next Meeting: Thursday, October 29, 2009, 1:00 PM. (cancelled due to lack of conference room availability)